

Survey Findings/Facility Response

Facility : SOUTHWESTERN CHILDREN'S HEALTH SERVICES, INC

Survey Date - 9/14/2010 - Citation1

Survey Findings

A review of the agency's documentation and an interview with staff revealed the licensee did not notify the OBHL within 30 days of the change in clinical director, nor did it provide, in writing, the new individual's name and qualifications.

Findings include:

Agency records indicate the agency made a change in clinical director effective May 24, 2010. However, OBHL did not receive any notice regarding the change.

In discussions with the CEO, he stated he was unaware of the requirement but would make that correction immediately.

The requirement that a licensee notify the OBHL within 30 days, in writing, if the administrator or clinical director changes was discussed with the CEO during the exit conference.

Rule/Statute

R9-20-201. Administration

A. A licensee is responsible for the organization and management of an agency. A licensee shall:

7. Notify the OBHL if the administrator or clinical director changes and provide to the OBHL, in writing, the new individual's name and qualifications within 30 days after the effective date of the change;

Facility Response

The date (12/27/2010) represents when the facility corrected the citation and was confirmed by the Department to be back in compliance. A facility is required to submit a Plan of Correction (POC) for each citation identified during a survey. This Plan of Correction describes how the facility is going to make corrections, the facility representative responsible for making the corrections, and what systems are in place to prevent recurrence. Once the facility has submitted an acceptable Plan of Correction, the Department confirms that the citation is corrected.

For a copy of the Plan of Correction, please contact the facility or the Department of Health Services.