Survey Findings/Facility Response

Facility : GATEHOUSE THERAPEUTIC HEALTH SERVICES

Survey Date - 7/17/2008 - Citation6

Survey Findings

A review of policies and procedures and an interview with the Clinical Director and Administrative Assistant revealed the licensee did not ensure a behavioral health professional developed, implemented, monitored and complied with a written plan for clinical supervision establishing requirements and time-frames for documenting clinical supervision.

Findings include:

A review of policies and procedures and other documentation revealed the licensee did not ensure a behavioral health professional developed, implemented, monitored and complied with a written plan for clinical supervision establishing requirements and time-frames for documenting clinical supervision that complied with R9-20-205.D.1.2. . Specifically:

The licensee developed a written plan as a policy/procedure, titled "Clinical Supervision". This policy described the requirement for clinical supervision for a full-time Clinician I (behavioral health technician) as "four hours per month minimum". However, this policy also described the requirement for clinical supervision for a full-time Clinician II (also a behavioral health technician) as "one hour minimum per month".

The agency's written plan for clinical supervision, additionally, did not address the requirement to establish requirements and time frames for documenting clinical supervision for part-time staff as required in R9-20-205.D.2..

In an interview, staff #5, #8, and #9 acknowledged the agency's plan for clinical supervision did not meet the aforementioned requirements, and staff #5 reportedly will make the appropriate changes "as soon as possible".

The requirement to ensure a behavioral health professional developed, implemented, monitored and complied with a written plan for clinical supervision establishing requirements and time-frames for documenting clinical supervision was discussed with the Clinical Director, RN, and Administrative Assistant during the exit conference.

Rule/Statute

R9-20-205. Clinical Supervision

A. A clinical director shall ensure that a behavioral health professional develops, implements, monitors, and complies with a written plan for clinical supervision for the agency. A written plan for clinical supervision shall:

4. Establish requirements and time-frames for documenting clinical supervision.

Facility Response

The date (10/31/2008) represents when the facility corrected the citation and was confirmed by the Department to be back in compliance. A facility is required to submit a Plan of Correction (POC) for each citation identified during a survey. This Plan of Correction describes how the facility is going to make corrections, the facility representative responsible for making the corrections, and what systems are in place to prevent recurrence. Once the facility has submitted an acceptable Plan of Correction, the Department confirms that the citation is corrected.

For a copy of the Plan of Correction, please contact the facility or the Department of Health Services.