

Survey Findings/Facility Response

Facility : COPPER CANYON ACADEMY

Survey Date - 8/27/2010 - Citation3

Survey Findings

A review of documentation and an interview with staff revealed the licensee did not appoint, in writing, a designee who meets the requirements in subsection (A)(5)(a) to act as the administrator and has access to all areas of the premises when the administrator is not on the premises.

Findings include:

A review of policies and procedures revealed a policy titled "Agency Responsibility". The policy stated the administrators...are the Executive Director and the Residential Program Director. And, in the event the administrator is unavailable the assistant administrator shall be responsible for all decisions, then the clinical director and then the senior counselor.

Upon arrival, this surveyor was told the Executive Director was not on campus at the time of the survey and was informed the Residential Program Director was the administrator. The Residential Program Director informed this surveyor he did not know much about the outpatient clinic as he is over the residential program and introduced this surveyor to the HR Director who would assist surveyor with all information needed and questions to be answered. When this surveyor requested documentation, the HR Director informed this surveyor she did not have access to counselor offices and stated the Clinical Director was on vacation.

The requirement for an agency to designate an administrator who has access to all areas of the premises; and appoints, in writing, a designee who meets the requirements in subsection (A)(5)(a) to act as the administrator when the administrator is not on premises was discussed with the Executive Director during the exit conference.

This citation is unrelated to the allegations.

Rule/Statute

R9-20-201. Administration

A. A licensee is responsible for the organization and management of an agency. A licensee shall:

5. Designate an administrator who:

- a. Meets the qualifications established by the licensee;
 - b. Has the authority and responsibility to operate the agency according to the requirements in this Chapter;
 - c. Has access to all areas of the premises; and
 - d. Appoints, in writing, a designee who meets the requirements in subsection (A)(5)(a) to act as the administrator when the administrator is not on the premises;
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Facility Response

The date (02/28/2011) represents when the facility corrected the citation and was confirmed by the Department to be back in compliance. A facility is required to submit a Plan of Correction (POC) for each citation identified during a survey. This Plan of Correction describes how the facility is going to make corrections, the facility representative responsible for making the corrections, and what systems are in place to prevent recurrence. Once the facility has submitted an acceptable Plan of Correction, the Department confirms that the citation is corrected.

For a copy of the Plan of Correction, please contact the facility or the Department of Health Services.